

TEXAS - COMPARISON CHART

FEATURES	File & Serve Texas	FileTime	EfileTexas	MyFileRunner	ProDoc
Price	\$2.99 per filing	Basic Plan: FREE Gold Plan: \$2.99 Platinum Plan: \$3.99	\$0	\$6.00	\$3.00
Nationwide eFiling & eService Provider	Nationwide	IL, CA, IN, TX	TX, IL, CA, IN, ME	TX, IL	TX
Word to pdf.doc Conversion w/Hyperlinks	YES	YES	NO	\$25 - includes converting to pdf, making text-searchable, bookmarking, hyperlinks. A signed agreement is required for this service.	YES
Maintains ALL eFiled & eServed Documents, native & converted pdf.	YES	NO	NO	NO	12 Months
Permanent File Stamp Copy Retention	YES	Efiling expires 6 months (maybe longer) 7 days eService	NO	NO	24 Months
Monthly Invoicing	YES	Only Platinum Plan	NO	Case by Case Basis	NO
Billing-System Integration csv.file & pdf	YES	YES	YES - No PDF version	YES	NO
Client Billing Information - From case initiation to disposition of case	YES	NO	NO	NO	NO
Advance Court fees	YES	Only Platinum Plan	NO	NO	NO
MCLE & Non-MCLE Web-based and Live On-site Training	YES	NO	NO	NO	YES 1.0 HR
Dedicated Account Managers	YES	NO	NO	NO	NO
24/7/365 Customer Support	YES	No Holidays	NO - (M- F 7 a.m. - 9 p.m)	YES	Hours: 8 a.m. - 7 p.m.
Live Chat	YES	YES	YES	NO	NO
Nationwide Concierge Filing Support	YES	NO	NO	YES	NO

Security - Protecting our Data Center & Facilities is another key component to our Judicial Grade security. Our data center, both primary and data backup, are SSAE 16 (formerly SAS 70). Our data center utilizes 3rd party security scanning firms to detect potential vulnerabilities in our infrastructure, and our data center is a secured, limited access facility with 24/7 onsite security staff.



To secure our Network and Data we have implemented a comprehensive Intrusion Detection System (IDS) for network security. Our web servers are located behind redundant firewalls, and all documents are automatically scanned for virus detection. To protect credit information, we follow and comply with Payment Card Industry (PCI) Data Security Standard (DSS).