File & Serve Xpress

Delaware Court of Chancery Rule 3 (bb)

Frequently Asked Questions

1. What is this "\$2.00 Per Page Fee"?

The "\$2.00 Per Page Fee" is a statutory fee assessed by the Delaware Court of Chancery under Rule 3(bb). You can find more information on this rule on the File & ServeXpress Resource Center's Delaware Court of Chancery page. The Resource Center link is located at the bottom of the page once you sign into FSX.

2. Is the "\$2.00 Per Page Fee" new? I don't remember getting an invoice for this before.

The "\$2.00 Per Page Fee" is not a new fee. Prior to the Third Quarter of 2008, the "\$2.00 Per Page Fee" was invoiced as necessary, by the Court. In Quarter 3 of 2008, the Delaware Court of Chancery requested that File & ServeXpress begin invoicing the fee for the Court and File & ServeXpress began sending invoices to firms at that time.

3. Why is this "\$2.00 Per Page Fee" invoice different from my monthly invoice?

The Rule 3(bb) "\$2.00 Per Page Fee" invoice is distributed quarterly and your File & ServeXpress invoice is distributed monthly. As such, we cannot combine the invoices at this time.

4. Why is the "\$2.00 Per Page Fee" invoiced quarterly?

The Rule 3(bb) "\$2.00 Per Page Fee" is invoiced quarterly due to the minimal nature of the fee. This is a balance between efficiency of billing for the Delaware Court of Chancery and File & ServeXpress and providing a regular, scheduled, predictable invoice structure for firms.

5. Is there any way to have it rolled into the monthly invoice?

Due to the quarterly nature of the "\$2.00 Per Page Fee" invoice, it is not possible to merge this invoice with your monthly File & ServeXpress invoice at this time.

6. If our File & ServeXpress bill is paid by credit card will the "\$2.00 Per Page Fee" invoice be added to that payment automatically?

Yes. If your File & ServeXpress invoice is paid automatically by Credit Card, the "\$2.00 Per Page Fee" invoice will automatically be debited at that time, as well.

7. Who should I contact if I haven't received my invoice?

If you have not received your invoice by the 25th of the month in which it is issued, please contact Customer Support at 1.888.529.7587 to request another copy. The invoices are sent to firms between the 10th and 15th of the month following the end of the quarter that was invoiced. For example, the "\$2.00 Per Page Fee" invoice for Quarter 1 of 2016 would have been sent between April 10 and 15, 2016.

8. Who should I contact if I have questions about the charges on the invoice?

If you have questions about the charges on your invoice, please contact Monica Jones of the Delaware Court of Chancery at (302) 255-2300. Her contact information is located at the top of your "\$2.00 Per Page Fee" invoice for your convenience. Please note that File & ServeXpress cannot answer questions related to the charges on your invoice as they are Statutory fees, not File & ServeXpress fees.



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9. Who should I contact if I need to request a credit about charges on the invoice?

Please contact Monica Jones of the Delaware Court of Chancery at (302) 255-2300 for any questions relating to charges on the invoice, this includes credit requests. Please note that File & ServeXpress does not have the ability to authorize credit requests for Court Statutory Fees. These requests must be handled by the Court.

10. When is payment due on this invoice?

Payment of the "\$2.00 Per Page Fee" invoice is due within 30 (thirty) days of the date of the invoice.

11. I am court appointed counsel and shouldn't be charged this fee, what do I do?

Please contact Monica Jones at Delaware Court of Chancery regarding this request. Please note that if you check the Court Appointed Counsel checkbox on the Review and Submit tab while filing your transaction, you will not be charged for the Rule 3(bb) "\$2.00 Per Page Fee".

12. Why am I getting invoices for this fee via email and US Mail?

If your firm has elected to receive File & ServeXpress invoices by US Mail, as opposed to electronically, you will also receive your "\$2.00 Per Page Fee" invoice by US Mail. However, as a courtesy, we will also email an electronic copy of the invoice to the person or persons listed as Billing Contact, Primary Contact and/or Firm Administrator on the account.

