File & Serve Texas

USER GUIDE File & Serve Xpress to File & Serve Texas: Firm Administrator(s) Role & Registration



File & Serve *Texas*

TABLE OF CONTENTS	
File & Serve <i>Texas</i> Resources	3
Account Registration Overview	4
File & ServeXpress to File & Serve Texas: Firm Administrator(s) Role	5
File & ServeXpress to File & Serve Texas: Registration Instructions for Firm Administrator(s)	6



FILE & SERVE TEXAS RESOURCES

File & Serve Texas has many resources available to you in order to address your questions and concerns:

- File & Serve *Texas* Client Support is available to assist you with technical, ID, functionality and any other questions you may have. You can contact Client Support at 888.529.7587.
- File & Serve Texas Microsite is available from the File & Serve Texas homepage by clicking on the link in the center of your screen. The Microsite contains our training registration information, jurisdiction specific rules and procedures, user guides, pricing, and more. Click <u>here</u> to access the Microsite.
- File & Serve Texas Login Page is where you can find password help, a link to the registration page, and links for help and contact information. Click <u>here</u> to access the login page.



ACCOUNT REGISTRATION OVERVIEW

The File & Serve *Texas* User Guide provides a convenient source of information to help you efficiently transition your firm from File & Serve*Xpress* to File & Serve *Texas*.

Before You Begin

- 1. Check your minimum system requirements to be sure your computer is correctly configured for using File & Serve *Texas*.
- 2. If you need assistance, call our Client Support line at 1-888-247-2051.
- 3. Our Client support representatives are available 24/7/365.

Logging in to File & Serve Texas

Email ID	
Password	
Password	
	Login
	Login

1. Go to www.fileandservetexas.com.

- 2. Your username will be your email address.
- The password to enter will be the same as your e-filetexas.gov password.

FILE & SERVEXPRESS TO FILE & SERVE TEXAS:

Firm Administrator(s) Role

Under the Firm Admin Drop-Down Menu on File & Serve *Texas*, the Firm Administrator(s) will be able to:

- Verify all of the Attorneys and Firm Users who are associated with the firm;
- Ensure all Firm Information and Payment Accounts are up-to-date at all times;
- Will be responsible for adding new Attorneys and Firm Users to ensure they are properly associated with your firm; and
- Will be responsible for removing Attorneys and Firm Users who are no longer with the firm.



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FILE & SERVEXPRESS TO FILE & SERVE TEXAS: Registration Instructions for Firm Administrator(s)

- 1. Firm Administrator(s) should be the FIRST member(s) of the firm to log into File & Serve *Texas*.
- 2. Please enter your firm email address as your username.
- 3. Your <u>e-filetexas.gov</u> password will be your password for File & Serve *Texas*. Please enter it as your password.
- 4. If you don't remember your <u>e-filetexas.gov</u> password, please <u>log out</u> of File & Serve <u>Texas</u> and log into File & Serve<u>Xpress</u>.
- 5. Once you have logged into File & Serve*Xpress*, click on **Preferences**.



6. On the left-hand side of the screen, click on "My efileTexas Settings".



FILE & SERVEXPRESS TO FILE & SERVE TEXAS: Registration Instructions for Firm Administrator(s) *(continued)*

- 7. You will reset your password under "My efileTexas Settings".
- 8. After your password is reset, log out of File & Serve*Xpress*. Go to <u>www.fileandservetexas.com</u>.
- 9. Login into File & Serve *Texas* with your username and newly created password.



NOTE:

Your File & ServeXpress account will not become deactivated.

File & Serve Texas

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Му	Profile		
Му	Information		
My	Organization		
My	ID and Passwo	rd	
My	Notification Op	otions	
My	Saved Transact	tion Access	
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File & ServeXpress Preferences

FILE & SERVEXPRESS TO FILE & SERVE TEXAS: Registration Instructions for Firm Administrator(s) *(continued)*

NOTE:

If you do not have a File & Serve*Xpress* account, please OMIT the above-steps numbered 4-9.

After entering your firm email address, you will click on "Forgot Password" under the File & Serve *Texas* login page and follow the prompts.

Email ID				
Password				
Password				
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