# File & Serve Illinois **USER GUIDE** Registering a New Account

## File & Serve Illinois REGISTERING A NEW ACCOUNT

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### **FILE & SERVE ILLINOIS RESOURCES**

File & Serve Illinois has many resources available to you in order to address your questions and concerns:

- File & Serve Illinois Client Support is available to assist you with technical, ID, functionality and any other questions you may have. You can contact Client Support at 888.529.7587.
- File & Serve Illinois Web Site contains helpful information for using the File & Serve Illinois system. The File & Serve Illinois Web Site houses our training registration information, user guides, pricing, and more. Click <u>here</u> to access the web site.
- File & Serve Illinois Login Page is where you can find password help, a link to the registration page, and links for help and contact information. Click <u>here</u> to access the login page.
- Supreme Court of Illinois Electronic Filing Procedures and User Manual contains the definitions and rules published by the Supreme Court. Click <u>here</u> to access the document.

#### **FILE & SERVE ILLINOIS REGISTRATION OVERVIEW**

This File & Serve Illinois User Guide provides a convenient source of information to help you efficiently register an account.

Please note that if you have already registered your email address with eFile Illinois, you should be able to login with your email address. If you are not sure if you have already registered your email, click the "Forgot Password" link and enter it in the Email ID field. If you have not already registered your email, you will receive the following message:

No user is registered with that email address

#### **Before You Begin**

- 1. Refer to the appropriate court rules on electronic filing prior to using File & Serve Illinois to ensure that you are in compliance with local requirements.
- Check our minimum system requirements to be sure your computer is correctly configured for using File & Serve Illinois.
- 3. If you need assistance, call our Client Support line at 1-888-529-7587.

File & Serve Illinois

#### Logging in to File & Serve Illinois

Username			
$\boxtimes$			
Password			
£			
Login			
Forgot password ?   Register with E-mail			

- Before using File & Serve Illinois, you must have an ID and Password. If you do not have these, click the *Register* with E-mail link on the Login page.
- Open your internet browser and click <u>here</u> to access the login page.
- 3. Enter your ID and password and click Login.

#### **REGISTERING A NEW ACCOUNT**

To register your new account, follow these steps.

- 1. Go to <u>www.fileandservelllinois.com</u>.
- 2. Click on the *Register with E-mail* hyperlink below the *Login* button.

Usern	lame
Passw	vord
	Locio
	Login
	Forgot password ?   Register with E-mail

3. This will bring you to a new screen for registering your account.

#### **SIGN UP WITH EMAIL**

- 1. Enter your First Name, Middle Name (optional), and Last Name.
- 2. Enter your email address.
- 3. Enter and confirm your password.
- 4. Enter your address including City, State, and Country.
- 5. Enter your telephone number.
- 6. Review terms of use and click the check box to accept.
- 7. Click continue.

First Name	Middle Name		Last Name
Training			Attorney1
Email			
fileandserve_indiana@outlook.com			
Password		Confirm Password	
•••••		••••••	
Street Address Line1		Street Address Line2	
500 E. John Carpenter Fwy			
City	State		Zip Code
Irving	Texas	× ]	75062
Country	Phone Number		
United States	(555) 555-5555		I accept terms of use

## File & Serve Illinois

### **ANSWER SECURITY QUESTION**

- 1. Create your security question and answer.
- 2. Choose either Non-Law Firm User or Law Firm Administrator.
- 3. If you choose "Law Firm Administrator", enter a firm name.
- 4. Click "Complete Registration and Begin Filing".

Answer Security Question	
Answer Security Question	
Security Question	
What is your favorite color?	
Enter Security Answer	
Blue	
Note: If you are part of a law firm, create a law firm admin account or contact your firm admin to join the firm's account.	
Non-Law Firm User	
Law Firm Administrator	
irm Name	
Mock Firm A- Irving	×
Complete Registration and Begin Filing	

## File & Serve Illinois

#### **ACTIVATION**

- 1. An "activation" email will be sent your email address.
- 2. When the email arrives, click on "Click to Activate Account" to activate.

#### Activate your new user account for efiling



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