

# File & Serve Delaware

### Judge Review

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## File & Serve Delaware Resources

File & Serve Delaware has many resources available to you in order to address your questions and concerns:

- **File & Serve Delaware Client Support** is available to assist you with technical, ID, functionality and any other questions you may have. You can contact Client Support at 888.529.7587.
- **File & Serve Delaware Web Page** is available from the File & Serve Delaware homepage by clicking on the link in the center of your screen. The web page contains our training registration information, jurisdiction specific rules and procedures, user guides, pricing, and more. Click <a href="https://www.fileandservexpress.com/delaware/#DETraining">https://www.fileandservexpress.com/delaware/#DETraining</a> to access the web page.
- File & Serve Delaware Login Page is where you can find password help, a link to the
  registration page, and links for help and contact information. Click
  <a href="https://www.fileandservedelaware.com/">https://www.fileandservedelaware.com/</a> to access the login page.
- Court Resources Page is where you can find the court's user guides for court specific processes and procedures. Click
   <a href="http://courts.delaware.gov/commonpleas/efilingwelcome.aspx">http://courts.delaware.gov/commonpleas/efilingwelcome.aspx</a> to access the Court's Resources Page.

# File & Serve Delaware Navigation

Below are some general tips for navigating through the File & Serve Delaware system:



- To get *Help*, click on the ? icon.
- To view/edit your *Profile*, click on the licon. You can view a guide on user profile on our microsite at https://www.fileandservexpress.com/delaware/#DETraining.
- To Logout, click on the  $\Box$  icon.
- Any information marked with a \* is a mandatory field.
- If you try to move forward without completing mandatory information, a pop-up box will appear to let you know what needs to be completed to move forward.
- If you are on a page with tabs, click the previous tab(s) or the Back button to move backward through screens and the Next button to move forward through screens.
- Click on the Home link at the bottom of the page to navigate back to the login page.
- Click on the *About* link at the bottom of the page to view links to court information.
- Click on the *Contact Us* link to view our Client Support contact information and an online form to submit comments/questions.



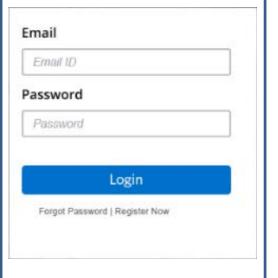
### **Judge Review Overview**

This File & Serve Delaware User Guide provides a convenient source of information to help you efficiently utilize the features available within Judge Review in order to Review or Rule on File & Serve Delaware transactions submitted to the court from law firms, organizations and individuals.

### **Before You Begin**

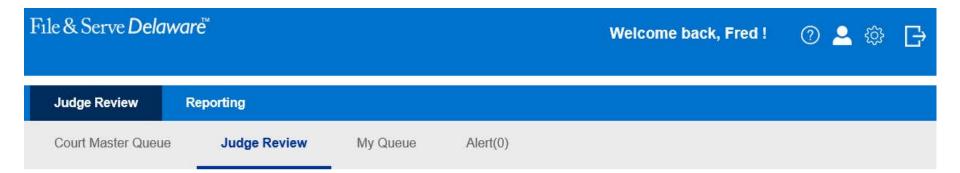
- Refer to the appropriate court rules on electronic filing prior to using File & Serve Delaware to ensure that you are in compliance with local requirements.
- 2. If you need assistance, call our Client Support line at 1-888-529-7587.
- 3. Login URL: <u>www.fileandservedelaware.com</u>.
- 4. Your user name and password will be emailed to you once your File & Serve Delaware court administrator has created your account.

### Logging in to File & Serve Delaware



- Before using File & Serve
   Delaware, you must have an ID
   and Password. Please contact
   your Court Administrator if
   you don't have an ID and
   Password.
- Open your internet browser to www.fileandservedelaware.co m to access the login page.
- 3. Enter your File & Serve Delaware (FSD) Logon ID (your State email address) and FSD password and click **Login**.

### **Judge Review Overview (continued)**



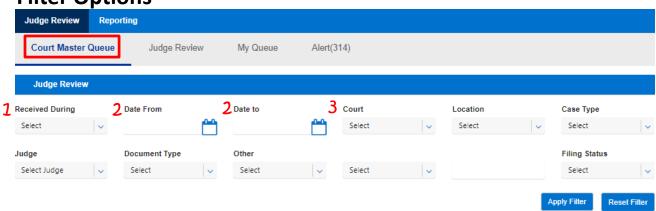
To access the *Judge Review* queue, simply login to File & Serve Delaware. Your page will immediately load into the *Judge Review* queue page. All transactions in your assigned Courts, pending Judge Review will be listed. This includes any transactions assigned to you, unassigned transactions and transactions assigned to other Judges. In this queue, you can assign pending transactions to your personal queue, print documents, download documents and view details.

From this page, you can also access the tabs for Court Master Queue, My Queue and Alert.

- <u>Court Master Queue</u> access transactions in all cases in your assigned Courts, regardless of the transaction's status or Judge Review stage.
- My Queue all transactions pending Judge Review that are assigned to you.
- <u>Alert</u> any transaction in your queue beyond 72 hours, set email notifications, and select judge delegates.

# **JUDGE REVIEW- FILTER OPTIONS**

### **Filter Options**



Transaction Id	Date / Time	Court	Location	Judge	Document Type	Document Title	Case Number	Case Name	Case Type	Filing Status	RulingDocument	Action
DE00001761	1/13/2017 10:20:02 PM	Court of Common Pleas	CCP - KENT	SG Judge SMALLS	COMPLAINT - ABANDONED PROPERTY	Main Doc	CPU5-17-000738	Civil Case 1-13- 2017 205062	ABANDON PROPERTY	Judge Ruling Done	Saba FSX Judge Ruling.pdf	Select Action   V
DE00001760	1/13/2017 9:37:54 PM	Court of Common Pleas	CCP - KENT	BK Judge Clark	COMPLAINT - BREACH OF	Breach doc for ruling	CPU5-17-000737	Judge ruling retest	BREACH OF CONTRACT	Judge Ruling Done	sample pdf4.pdf	Select Action V

The Court Master Queue, Judge Review, and My Queue are all laid out similarly. All queues contain a filter list section. The filter list allows you to search through your transactions using the filter criteria in order to populate your screen with only transactions that match your filter selections.

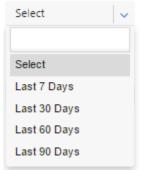
#### Notes:

- If a column cuts off of the screen, use the scrollbar at the bottom of the list.
- Each row is one transaction and is equivalent to one filing.
- If there are multiple documents in the transactions, this will only show the first one.
- For *Download* Document, if there are multiple documents, you will be prompted to open each separately to download. For *Print Document*, if there are multiple documents, they will open in separate browser windows to print.

### **Filter Options**

1. Select a number of past days to search

#### Received During



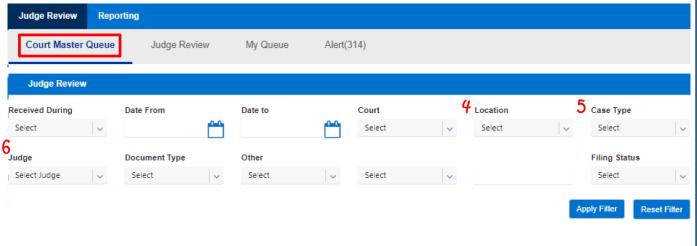
2. Click on the calendar icon to select a date range

ate From	Date to	

3. Select a Court



### **Filter Options (continued)**

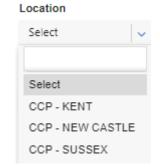


Transaction Id	Date / Time	Court	Location	Judge	Document Type	Document Title	Case Number	Case Name	Case Type	Filing Status	RulingDocument	Action
DE00001761	1/13/2017 10:20:02 PM	Court of Common Pleas	CCP - KENT	SG Judge SMALLS	COMPLAINT - ABANDONED PROPERTY	Main Doc	CPU5-17-000738	Civil Case 1-13- 2017 205082	ABANDON PROPERTY	Judge Ruling Done	Saba FSX Judge Ruling.pdf	Select Action   ~
DE00001760	1/13/2017 9:37:54 PM	Court of Common Pleas	CCP - KENT	BK Judge Clark	COMPLAINT - BREACH OF	Breach doc	CPU5-17-000737	Judge ruling retest	BREACH OF CONTRACT	Judge Ruling Done	sample pdf4.pdf	Select Action   V

Additional optional filter selections (continued from the last page).

### **Filter Options (continued)**

4. Select a Location



5. Select a Case Type

Case Type

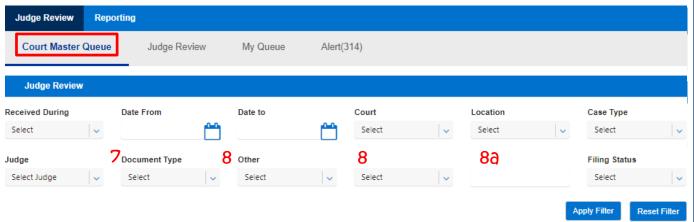


6. Select a Judge

Judge Select



### **Filter Options (continued)**



Transaction Id	Date / Time	Court	Location	Judge	Document Type	Document Title	Case Number	Case Name	Case Type	Filing Status	RulingDocument	Action
DE00001781	1/13/2017 10:20:02 PM	Court of Common Pleas	CCP - KENT	SG Judge SMALLS	COMPLAINT - ABANDONED PROPERTY	Main Doc	CPU5-17-000738	Civil Case 1-13- 2017 205062	ABANDON PROPERTY	Judge Ruling Done	Saba FSX Judge Ruling.pdf	Select Action   V
DE00001760	1/13/2017 9:37:54 PM	Court of Common Pleas	CCP - KENT	BK Judge Clark	COMPLAINT - BREACH OF CONTRACT	Breach doc for ruling	CPU5-17-000737	Judge ruling retest	BREACH OF CONTRACT	Judge Ruling Done	sample pdf4.pdf	Select Action   V

Additional optional filter selections (continued from the last page).

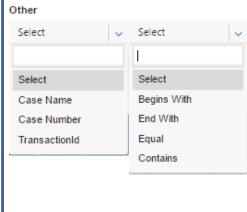
### Filter Options (continued)

7. Select a Document Type

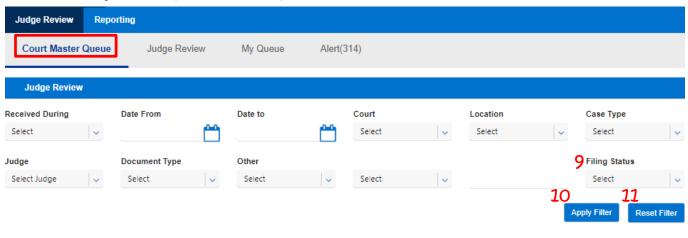
Document Type



8. Use the *Other* drop downs to select additional filters and parameters (8a. Enter the value you are looking for in the type field)



### **Filter Options (continued)**



Transaction Id	Date / Time.▲	Court	Location	Judge	Document Type	Document Title	Case Number	Case Name	Case Type	Filing Status	RulingDocument	Action
! <u>DE00004438</u>	1/18/2017 12:02:00 PM	Court of Common Pleas	CCP - NEW CASTLE	Generic Judge	RESPONSE TO MOTION	Motion	CPU4-17-001538	STEELE VS TEST 9	DEBT	Pending For Judge Review		Select Action
DE00004437	1/18/2017 11:59:02 AM	Court of Common Pleas	CCP - NEW CASTLE	Sheldon Rennie	RESPONSE TO MOTION	<u>Motion</u>	CPU4-17-001537	STEELE VS TEST 8	DEBT	Judicial Review Complete — Pending Clerk Approval		Select Action

Additional optional filter selections (continued from the last page).

### Filter Options (continued)

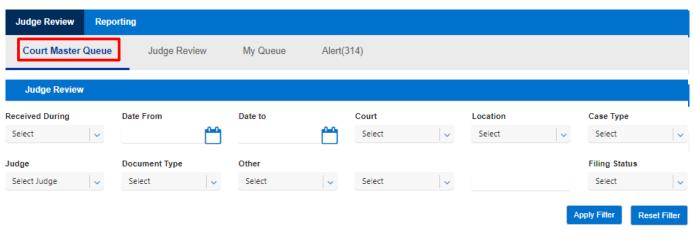
9. Select a Filing Status
Filing Status



- 10. Click *Apply Filter* to conduct the search.
- 11. Click *Reset Filter* to clear the search and begin a new search.

# JUDGE REVIEW- TRANSACTION LIST OVERVIEW

### **Transaction List Overview**





The Court Master Queue, Clerk Review, and My Queue are all laid out similarly. All queues contain a transaction list section.

Note: If a column cuts off of the screen, use the scrollbar at the bottom of the list.

- \*Note: Each row is one transaction and is equivalent to one filing.
- \*\*Note: If there are multiple documents in the transactions, this will only show the first one.
- \*\*\*Note: For *Download* Document, if there are multiple documents, you will be prompted to open each separately to download. For *Print Document*, if there are multiple documents, they will open in separate browser windows to print.

#### Transaction List

- 1. All of the column headers are sortable. Click on the individual *Column Headers* once to sort by that field and a second time to sort in reverse order. Click *Reset Filter* to return to original order.
- Click on the Transaction ID number to go to the transaction details page where you will find more details about the filing\*.
- 3. Click on a *Document Title* link to view the document\*\*.
- 4. Click on the *Case Number* to view the Case Information.
- 5. Click on the Action drop down to choose an action for the transaction\*\*\*



### **Transaction List Overview (continued)**



#### Case Information Additional Information

Case Number: CPU5-17-000715 civil case 1-12-2017 Case Name: Filed on: 1/12/2017 7:18:28 PM Court: Court of Common Pleas Case Status:

Pending For Judge Review

Claim Amount: \$20000.00

#### Case Parties Information

Party	Party Contexte Id	Party Type	Attomey	Firm
Deborah Cooke	@2485704	5th PARTY PLAINTIFF	Robb Pearce	Law Firm 1-12-2017
Tracy Davis	@2485705	5th PARTY DEFENDANT		

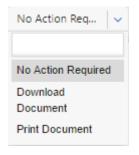
Authorizer: Robb Pearce - Law Firm 1-12-2017

#### Documents

Document	Document Type	Document Title	Document History	Document Review Status	Judicial Action	Comments from Judge	Fees	Ruling Document	Actions
<b>2</b> 661	COMPLAINT - ABANDONED PROPERTY	Main Doc	3 🕲	Clerk Accepted			\$75.00		No Action Req 4

### **Transaction Details Page**

- 1. If you click on the Transition ID Number, it will open the Transaction Details Page.
- 2. Click on the Document ID number to view the document.
- 3. Click on the *Document History* icon to view document details including filing status and reviewer information.
- 4. Click on the Action drop down to choose an action for the document



Transaction ID:

Total Fees:

Transaction Comments:

DE00001692

\$88.25

A SERVICE RETURN HAS NOT

YET BEEN FILED ON THIS CASE.

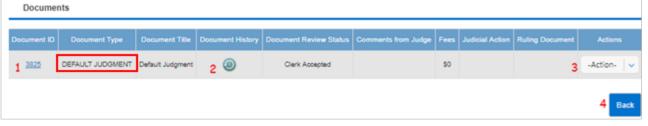
THE CURRENT FILING UNTIL THE

YOU CANNOT PROCEED WITH

SERVICE RESULTS HAVE BEEN

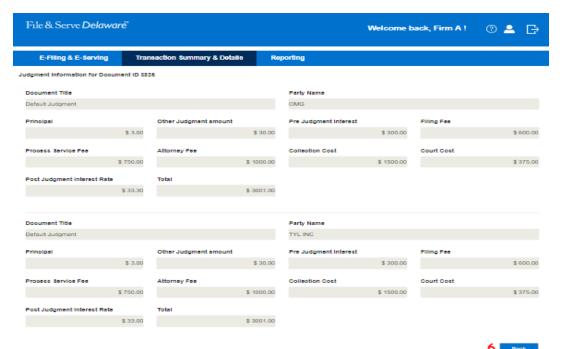
SUBMITTED TO THE COURT.

### **Transaction Details Page**



E-Filing & E-Servin	g Transaction Summary 8	& Details	Reporting		
Document Id	Date/Time	Filing	Status	Document Status	Reviewed By
3825	09/20/2017 12:21:30	Clerk R	Reviewed	Accepted	Clk Mgr Robert Swafford
3825	09/20/2017 12:11:35	Initial	ly Filed	Pending	Firm A Filer1





# Transaction Details Page - Judgement Filing Types:

- 1. Click to view document.
- Click to view document history (i.e. all actions taken on the document).
- 3. Select an action.
- 4. Click Back to return to the last queue you were in.
- 5. Click on Judgement Information will display the Judgement Information as approved by the Clerk during Clerk Review and the screen will be "view only".
- 6. Click Back to return to the last queue you were in.

### **Transaction List Overview (continued)**



#### Case Summary for Case: CPU5-17-000702 TEST 201762 FOR SUBF

 Case Number:
 CPU5-17-000702

 Case Type:
 ABANDON PROPERTY

 Opened:
 01/11/2017 05:02:24 PM

 Status:
 NEW

Show/Hide Full Case Caption

Case Information

TEST

Show/Hide Full Participants

File Date	Case History
01/11/2017 05:02:24 PM	ABANDON PROPERTY FILED Filed by or in behalf of: HENRY HEIMAN  2 ABANDON PROPERTY FILED INITIAL FILINGS - 01/11/2017 05:02:24 PM

Back

### **Case Number**

- 1. If you click on the *Case*Number, it will open the Case
  Information Page and show the entire case docket.
- 2. Click on the *Document Title* to view the document.
- 3. Click *Back* to return to the Queue where you clicked on the case number.

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Additional Information

COURT OF COMMON PLEAS

Non Jury

COURT OF COMMON PLEAS KC

Court:

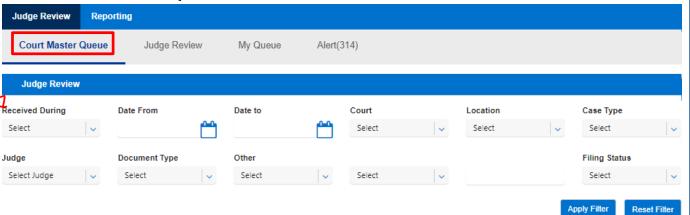
Judge:

Location:

Jury Status:

# JUDGE REVIEW- COURT MASTER QUEUE

### **Court Master Queue**



Transaction Id	Date / Time	Court	Location	Judge	Document Type	Document Title	Case Number	Case Name	Case Type	Filing Status	RulingDocument	Action
2 DE00002420	1/25/2017 4:09:48 PM	Court of Common Pleas	CCP- KENT	Generic Judge	COMPLAINT - ABANDONED PROPERTY	<u>d1</u>	CPUS-17-000865	fees test in	ABANDON PROPERTY	Pending For Judge Review		Select Action
DE00002418	1/25/2017 3:34:24 PM	Court of Common Pleas	CCP- NEW CASTLE	BK Judge Clark	1ST PLURIES PRAECIPE & SUMMONS	test1	CPU4-17-000883	EDITED BY CLERK	MESNE ATTACHMENT	Pending For Judge Review		Select Action

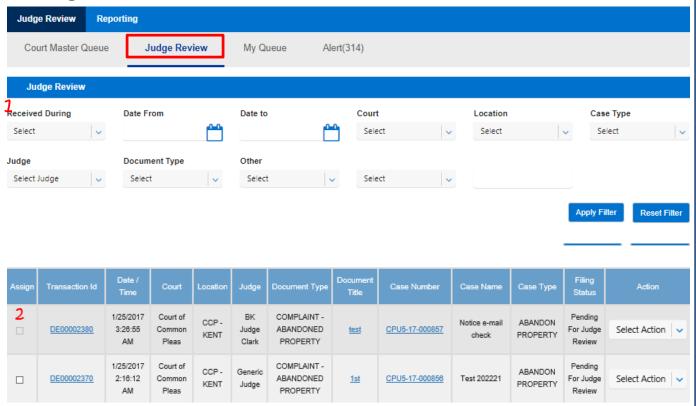
The Court Master Queue screen provides access to transactions in all cases in your assigned Courts, regardless of the transaction's status or Judge Review stage. At the bottom of the screen the entire queue will be displayed, but if you wish to filter the list you can select from the available filters. You can search for specific transactions by entering any number of filter options clicking on the Apply Filter button.

### **Reviewing Your Results**

- 1. See Filter Options section of this guide.
- 2. See Transaction List Overview section of this guide.

# **JUDGE REVIEW- JUDGE REVIEW TAB**

### **Judge Review**



### **Reviewing Your Results**

- 1. See Filter Options section of this guide.
- 2. See Transaction List Overview section of this guide.

Judge Review lists all transactions in your assigned Courts that are pending Judge Review. This includes any transactions assigned to you, unassigned transactions and those assigned to other judges. In this queue, you can assign pending transactions to your personal queue.

### **Judge Review (continued)**

Assign	Transaction Id	Date / Time	Court	Location	Judge	Document Type	Document Title	Case Number	Case Name	Case Type	Filing Status	Action
	1 DE00004438	1/18/2017 12:02:00 PM	Court of Common Pleas	CCP - NEW CASTLE	Generic Judge	RESPONSE TO MOTION	Motion	CPU4-17-001538	STEELE VS TEST	DEBT	Pending For Judge Review	Select Action V
	DE00004436	1/18/2017 11:53:25 AM	Court of Common Pleas	CCP - NEW CASTLE	Generic Judge	RESPONSE TO MOTION	Motion	CPU4-17-001538	STEELE VS TEST	DEBT	Pending For Judge Review	Select Action View Details Download
	DE00004435	1/18/2017 11:50:22 AM	Court of Common Pleas	CCP - NEW CASTLE	Generic Judge	RESPONSE TO MOTION	Motion	CPU4-17-001539	STEELE VS TEST 6	DEBT	Pending For Judge Review	Document Print Document Assign to My
	DE00004420	1/18/2017 10:27:47 AM	Court of Common Pleas	CCP - NEW CASTLE	Generic Judge	RESPONSE TO MOTION	Motion	CPU4-17-001529	ROBERT SURLES VS THOEDORE TED	DEBT	Pending For Judge Review	queue Select Action
	1 2 3 4 Novt											

- Represent transaction pending for ruling from more than 72 hrs

Select Transactions



### Assigning a Transaction to My Queue

To rule on a transaction, you must assign it to your queue.

- Click on the Assign check box of a transaction that is not already assigned to a judge (i.e. Generic Judge)\*.
- 2. Under the *Action* column select on *Assign to my Queue*.

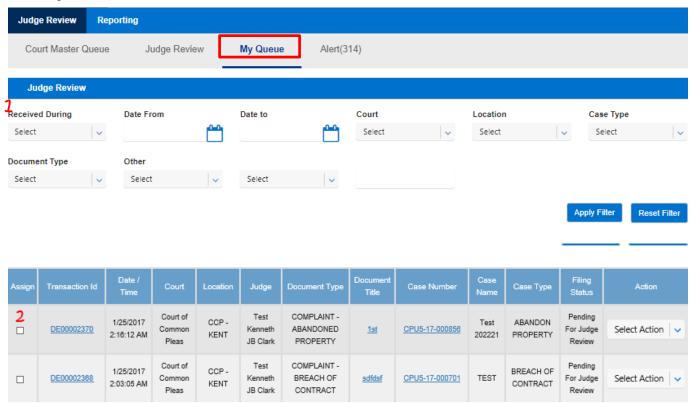
OR

- 3. Click on the Select Transactions checkbox to select ALL unassigned transactions.
- 4. Click on Assign to My Que.

<sup>\*</sup>You can select more than one transaction at one time.

# JUDGE REVIEW- MY QUEUE

### My Queue



My Queue contains all transactions pending Judge Review that are assigned to you from all of your assigned Courts.

### **Reviewing Your Results**

- 1. See Filter Options section of this guide.
- 2. See Transaction List Overview section of this guide.

### My Queue (continued)

Assign	Transaction Id	Date / Time	Court	Location	Judge	Document Type	Document Title	Case Number	Case Name	Case Type	Filing Status	Action
<b>2</b>	1 DE00004444	1/19/2017 11:17:30 AM	Court of Common Pleas	CCP - NEW CASTLE	Fred Silverman	RESPONSE TO MOTION	Motion with Order	CPU4-17-001542	ROBERT RODRIGUEZ VS FRANK FRANKLES	DEBT	Pending For Judge Review	Select Action   V
	! <u>DE00004362</u>	1/13/2017 4:24:52 PM	Court of Common Pleas	CCP - NEW CASTLE	Fred Silverman	COMPLAINT - DEBT ACTION	Complaint	CPU4-17-001521	James Jameson vs Don Donalds	DEBT	Pending For Judge Review	Select Action View Details Download
! - Represent transaction pending for ruling from more than 72 hrs  Select Transactions  4 Release to Master Queue											Print Document  Print Document  Release to  Master Queue	

### Releasing a Transaction to *Master Queue*

To release a transaction to the Master Queue so someone else can review it

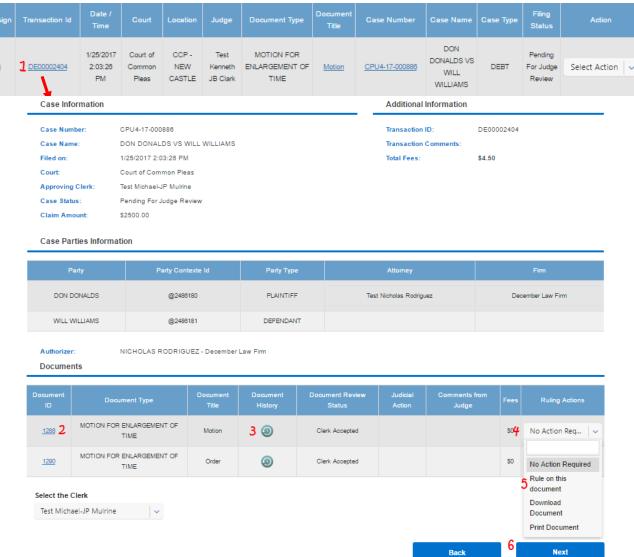
- 1. Click on the Assign check box of the transaction that you want to release.
- 2. Under the *Action* column select on *Release to Master Queue*.

OR

- 3. Click on the Select Transactions checkbox to select ALL transactions.
- 4. Click on *Release to Master Queue*.

# JUDGE REVIEW- MY QUEUE: COMPLETING JUDGE REVIEW

### My Queue- Completing Judge Review



Note: if a transaction contains multiple documents, they will be listed as separate line items with identical functionality.

### **Completing Judge Review**

- 1. Click on the *Transaction ID* number to go to the transaction details page where you will find more details about the filing.
- Click on the Document ID(s) number to view the document(s).
- Click on the *Document History* icon to view document details including filing status and reviewer information.
- 4. Here, may choose to:
  - a) Print the document so you can sign it, scan it, and re-upload in the next step.
  - b) Download it to your computer to electronically sign it.



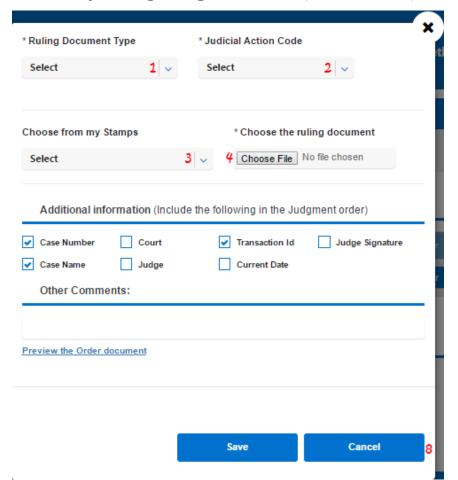
- 5. In the Ruling *Actions* column select *Rule on this Document*.
- 6. Click Next.

Judicial communication options



## Completing Judge Review (continued)

- Select a clerk for final review. The default will be the clerk who originally reviewed the case. Select Generic Clerk if you do not want to assign it to a specific clerk.
- 2. Click *Rule Order* or *Edit* to open the ruling options.

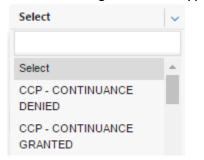


\*Note: The *Stamp* will appear as an overlay on the document you uploaded in step 4 of the first page of the Completing Judge Review section above.

\*\*Note: Choose File will open your computer's hard drive and allow you to find the folder where you have stored your ruling document. When you find your document you can either double-click on it or highlight and click *Open* (Note: the file must be in pdf format).

### Completing Judge Review (continued)

1. Select the ruling Document Type



- 2. Select the Judicial Action Code
  - \* Judicial Action Code



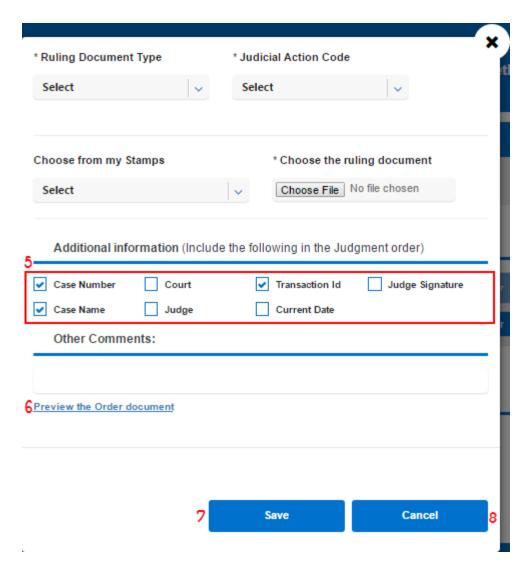
3. Select the *Stamp\** 

Grant

Choose from my Stamps



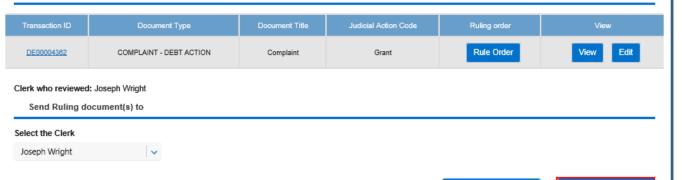
 Click Choose File to open your computer's hard drive and select the document\*\*.



### Completing Judge Review (continued)

- 5. Choose the Additional Information to Include. This information will appear on a separate page at the end of the document.
- 6. Preview the ruled on document to make sure the selected options appear as you would like.
- 7. Click *Save* to save your changes.
- 8. Click *Cancel* to discard your changes.

Judicial communication options



# Completing Judge Review (continued)

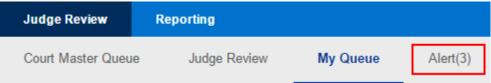
Click *Submit*. This will send it back to the Clerk for review before being released to the filer.

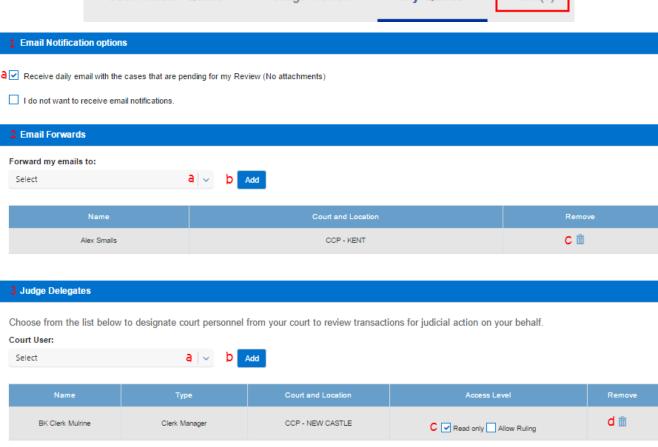
Back

Submit

# **JUDGE REVIEW- ALERT TAB**

### Alert- Email Notifications, Judge Delegates & Alert List





## Email Notifications, Judge Delegates, & Alert List

- 1. Click on the banner to expand the options.
  - a) Select email notifications option.
- 2. Click on the banner to expand the options.
  - a) Select user



- b) Add user.
- c) Remove User.
- 3. Click on the banner to expand the options.
  - a) Select user



- b) Add user.
- c) Select access level.
- d) Remove User.

### Alert Email Notifications, Judge Delegates & Alert List

1 Alert List												
Transaction Id	Case Number	Case Title	Assigned Date	Filing Status								
<b>a</b> DE00004420	<b>D</b> EMLTR - DE00004284	Case tittle name	9/23/2016 12:04:51 PM	Pending for Clerk review								
DE00004421	EMLTR - DE00004284	Case tittle name	9/23/2016 12:05:58 PM	Pending for Clerk review								
DE00004422	EMLTR - DE00004284	Case tittle name	9/23/2016 12:07:10 PM	Pending for Clerk review								

# Email Notifications, Judge Delegates, & Alert List (continued)

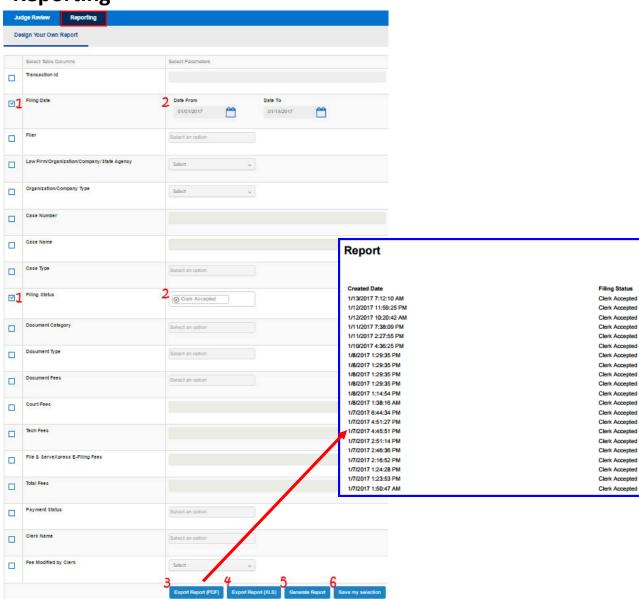
- 1. Click on the banner to expand the options.
  - a) Click on the *Transaction ID Number* to view the Transaction Details
    Page.
  - b) Click on the *Case Number* to view the

    Case Information.
- 2. Return to My Queue to rule on transactions from your Alert List.

The *Alerts* screen displays any items pending Judge Review within your queue for more than 72 hours. These items are notated on the *Judge Review* and *My Queue* screens by a red exclamation point (!) next to the Transaction ID number.

# **JUDGE REVIEW- REPORTING TAB**

### Reporting



### Reporting

- 1. Use check boxes select your report *Table Columns*.
- 2. Enter your *Parameters* for each selected Table Column.
- 3. Export PDF report.
- 4. Export XLS report.
- 5. Generate report to view it in your web browser.
- 6. Save current report selections to use for your next report.