File & Serve Illinois

USER GUIDE New Case Filing

File & Serve Illinois

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FILE & SERVE ILLINOIS RESOURCES

File & Serve Illinois

File & Serve Illinois has many resources available to address your questions and concerns:

- File & Serve Illinois Client Support is available to assist you 24/7/365. You can contact Client Support at 888.529.7587
- File & Serve Illinois Resource Center is available with How-To Guides, registration for Live Webinars, viewable On-Demand videos, and much more! Please <u>visit</u> <u>https://www.fileandservexpress.com/resources/</u> for more information.

NEW CASE FILING OVERVIEW

The File & Serve *Illinois* User Guide provides a convenient source of information to help you efficiently eFile into an existing case.

Before You Begin

- 1. Refer to the appropriate court rules on electronic filing prior to using File & Serve *Illinois* to ensure that you are in compliance with local requirements.
- 2. Check our minimum system requirements to be sure your computer is correctly configured for using File & Serve *Illinois*.
- 3. If you need assistance, call our Client Support line at 1-888-247-2051. They are available to help you 24/7/365.

\bowtie	
Passwo	rd
A	
	Login
	Forgot Password Register Now

- Open IE, Chrome, or Firefox go to
 www.fileandserveillinois.com.
- 2. Enter your Username and Password and click **Login**.
- 3. If you do not have a Username/Password, please contact your Firm Administrator.

GETTING STARTED

- 1. Access the File & Serve Illinois login page via www.fileandserveillinois.com
- 2. Enter your Username/Password and click "Login".

File & Serve Illinois ⁻	Resources Support Need to eFile out of state?
File & Serve Illinois ⁻ * Required field. Email * Password *	WELCOME TO eFILING AND ESERVICE IN Illinois
Login Forgot Password Register Now FSX Support Center Our team of eFiling experts is available around the clock to assist you! 1.888-529-7587	

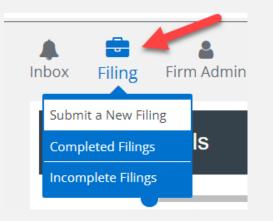
GETTING STARTED (continued)

- Once you are logged into your account, you will be taken to Case Details page to begin your filing. The 5 steps to complete and submit a filing will be displayed. Or, you will be taken to the Incomplete Filings page if you have any unfinished filings to complete and submit.
- 4. You may begin the new filing by entering the information into the fields. Or, if you are on the Incomplete Filings page, or the Completed Filings page you can, (a) select "Submit a New Filing" from the Filing drop-down menu, or (b) select the "+New Case" button. Both will take you to the Case Details page to begin the filing. Please see next slide for screen shots.

Filing Firm Admin			
Case Details			
STEP 1 - Case Type STEP 2 - Parties	STEP 3	Documents STEP 4 - Service Contact	STEP 5 - Review & Subm
indicates a required field. Nease note that the context of the page and the options available to you can ch	ange based on your sele	tions.	
Is this filing for an existing case? *		Case Type *	
No	✓	No Case Type selected	~
Jurisdiction * Preferred list O Full list		Payment Account *	
No Jurisdiction selected	~	No Payment Account selected	~
Case Category *		Attorney	
No Case Category selected	~	No Attorney selected	~
		Client Matter ID *	

GETTING STARTED (continued)

File & Serve Illinois



If you are on the Incomplete, or Completed, Filings page you can begin a filing by clicking on the Filing drop-down menu and selecting "Submit a New Filing", or clicking the "+New Case/+Existing Case."



FILING A NEW CASE: Step 1 – Case Type

File & Serve Illinois

To file a new case using File & Serve *Illinois*, follow these steps:

- 1. Leave the selection as "No" for the question, "Is this filing for an existing case?".
- 2. Select the Jurisdiction. *Note:* You can type into this field.
- 3. Select the Filer Type.
- 4. Select the Case Category.
- 5. Select the Case Type.
- 6. Payment Account: This will be auto-populated to the default payment account chosen by your Firm Administrator. If you need to select Waiver, please click on the drop-down menu and make the selection. If you do not see a "Waiver" option, please contact your Firm Administrator. See screen shots on next slide.
- 7. Select the Attorney that will be authorizing this transaction.
- 8. Enter your Client Matter ID.
- 9. Click "Next"

STEP 1 - Case Type	STEP 2 - Parties	STEP 3 -	Documents	STEP 4 - Service Contact	STEP 5 - Review & Subm
ndicates a required field.					
	and the options available to you can chan	ge based on your sele			
Is this filing for an existing case?	*		Case Type *		
No		×	Partnership Dis	solution (\$326.00)	×
Jurisdiction * Preferred list	st O Full list		Payment Account *	R	
Alexander County		× 1	Mastercard Acc	count	~
Case Category *			Attorney		
Chancery		~	QA Ben		~
			Client Matter ID *		
			3029.145		

FILING A NEW CASE: Step 2 – Parties

File & Serve Illinois

File & Serve *Illinois* will tell you which party types are required for your case. Follow the steps below to add the parties:

- 1. In the "Party Type" column, click the party type "Add a Plaintiff/Petitioner"
- 2. Since this is a new case filing, the "**Total Case Parties**" will be listed as "**0**" until parties are added.

ase Detail	s				
STEP 1 - Case	а Туре	STEP 2 - Parties	STEP 3 - Documents	STEP 4 - Service Contact	STEP 5 - Review & Submi
ndicates a required	party.				
ist of Partion			Search by Party	Name	Go
Sending Party	Party Type	Party Name	Lead Attorney	Additional Attorneys	Actions
	Add a Defendant/Respo	ndent*			
	Add a Plaintiff/Petitioner	*			

FILING A NEW CASE:

File & Serve Illinois

Step 2 – Parties (continued)

- 3. A new screen will pop-up.
- 4. Select "**Party Type**" from the drop-down menu. <u>Note:</u> Party Types with an "*" are required in that jurisdiction.
- 5. Select the radio button if the party (e.g., Plaintiff) is a "Person" or an "Organization."
- 6. Select the radio button whether the party is your client or not by selecting "Yes" or "No".
- 7. Enter the party's First Name, Last Name. **Note:** Only the party name is mandatory. You can add information into the Address and Phone No. fields at your discretion.
- 8. Click "Add Party" to add the party to the List of Parties.
- 9. Walk through these steps for all remaining parties until complete.

(see next slide)

FILING A NEW CASE: Step 2 – Parties *(continued)*

File & Serve Illinois	Add a Party Party Type (Required)	Lead Attorney		Additional Attorneys	
Inbox Filing Firm Admin	Plaintiff/Petitioner* Person Or Organization Person Or Organization	Select Lead Attorney Is this your client Yes O No	~		
Case Details	First Name (Required)	Middle Name		Last Name (Required)	
STEP 1 - Case Type	Address Line 1				
* indicates a required party.	Address Line 2				
Total Case Parties: 0 Sending Party Party Type Add a Defendant	City	State Select State	×	Zip Code	
Add a Plaintiff/Pe	Phone Number	Date Of f	Birth d/yyyy		
At least one of each Required Part Add Additional Party					
Back	Close			\rightarrow	Add Party

FILING A NEW CASE:

File & Serve Illinois

Step 2 – Parties (continued)

- 10. Your List of Parties (Party Type/Name) will be displayed, including the "Total Case Parties".
- 11. Select the **Sending Party** for this envelope by checking the appropriate box.
- 12. Click "Next" to move to Step 3-Documents or on the tab, "Step 3-Documents."

Case Details	3							
STEP 1 - Case	Туре	STEP 2 - Parties	STEP 3 - Do	cuments	STEP 4 - Service Co	ntact	STEP 5 - Revie	w & Subm
indicates a required p	party.							
_ist of Partie				Search by Party Na	me			Go
Sending Party	Party Type	Party Name		Lead Attorney	Additio	nal Attorneys	Actio	ns
	Plaintiff/Petitioner	John Smith		QA Ben			ď	İ
	Defendant/Respondent	Susan Jones					ď	İ
	Defendant/Respondent						Ľ	
Add Additiona	l Party							
Back								Next

FILING A NEW CASE: Step 3 – Documents

File & Serve Illinois

When uploading documents, filers can Drag and Drop as many documents as needed. After you have located the documents on your computer, highlight or check the box to the left of the documents you wish to attach. Next, simply drag the files into the box where the system indicates (outlined below in Red). Once your documents are uploaded, select your filing code and document category before saving. If the court allows for it, you will also be able to drag and drop attachments.

Case Details	Documents to File	
STEP 1 - Case Type STEP 2 - Parties STEP 3 - Documents STEP 4 - Service Contact STEP 5 - Review & Submit	Choose Lead Documents or drag them in here	Max Envelope Size: 150 MB 2 Lead Document(s)
Filing Type File and Serve Documents to File Choose Lead Documents or drag them in here pdf //tf/ doc/docx O Bytes Max Envelope Size: 150 MB 0 Lead Document(s)	Complaint.pdf Size: 27.11 KB	Filing Code* Select Filing Code V Filing Description (Maximum 200 characters)* Complaint
Filing Code Filing Type File Size Description Add/Manage Document(s)	+ Optional Services	Document Category* Select Document Category
	Summons.pdf Size 27.11 KB	Filing Code* Select Filing Code V
* Indicates a required field. Note to Clerk (Optional - Maximum 200 characters)		Filing Description (Maximum 200 characters)* Summons Document Category*
Responsible for Filing Fees * Select Responsible Party		Select Document Category
Send Accepted Notifications To: (Optional Field. Add email address for each recipient you want to receive accepted notifications.) example@example.com Return Date Not available for selected jurisdiction.	+ Optional Services	
Back Next	Discard Changes	Save Changes

FILING A NEW CASE: Step 3 – Documents (continued)

File & Serve Illinois

Before moving to the next step, you will have the option to enter a note to clerk if desired.

- 13. Select the party responsible for filings fees.
- 14. Enter the email address(es) of legal team members you wish to receive a "Courtesy Notification of Acceptance".

STEP 1 - Case Type	STEP 2 - Parties	STEP 3 - Documents	STEP 4 - Service Contact	STEP 5 - Review & Submit
Filing Type				
File		×		
Documents to File				
Choose Lead Document	or drag them in here .pdf/.rtf/.doc/docx	S4.22 K Max Envelope 2 Lead Docume	Size: 150 MB	
Filing Code	Filing Type	File Size	Description	
Complaint	File	27.11 KB	Complaint	
Summons (Issued)	File	27.11 KB	Summons	
	_	-		
* indicates a required field. Note to Clerk (Optional - Maximum	200 characters)			
Note to Clerk (Optional - Maximum	1 200 characters)			
Note to Clerk (Optional - Maximum	200 characters)			
Note to Clerk (Optional - Maximum	200 characters)			×
Note to Clerk (Optional - Maximum Responsible for Filing Fees * Select Responsible Party Send Accepted Notifications To: (O)ptional Field. Add email address for ea	ch recipient you want to receive accepted	notifications.)	•
Note to Clerk (Optional - Maximum Responsible for Filing Fees * Select Responsible Party)ptional Field. Add email address for ea	ch recipient you want to receive accepted	notifications.)	•

Note: Only the Lead Document will be displayed, including the Filing Code, Filing Type, and (Filing) Description. You can edit the Lead Document and its Attachment by clicking "Add/Manage Document(s)".

FILING A NEW CASE: Step 3 – Documents *(continued)*

File & Serve Illinois

15. After clicking Next, since this is a **File Only** transaction you will move to Step 5 Review & Submit.

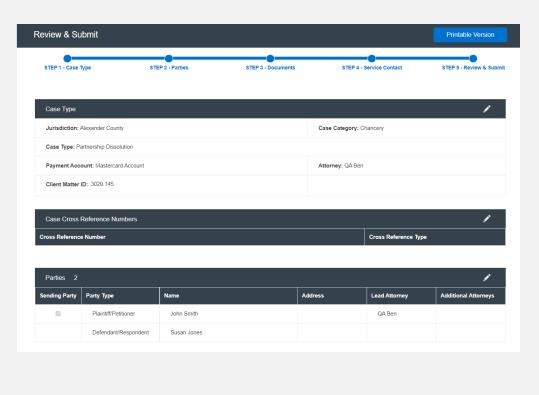
view & Su	ıbmit					Printable Version
STEP 1 - Case	Type S	TEP 2 - Parties	STEP 3 - Documents	STEP 4 -	Service Contact	STEP 5 - Review & Subr
Case Type						1
Jurisdiction:	Alexander County		Case Category: C	hancery		
Case Type: P	artnership Dissolution					
Payment Acc	ount: Mastercard Account			Attorney: QA Ben		
Client Matter	ID: 3029.145					
Case Cross	Reference Numbers					¢.
ross Referenc	e Number				Cross Reference Typ	e
	e Number				Cross Reference Type	e
	e Number				Cross Reference Typ	•
ross Referenc	e Number Party Type	Name		Address	Cross Reference Typ	
ross Reference Parties 2		Name John Smith		Address		1

FILING A NEW CASE: Step 5 – Review & Submit

File & Serve Illinois

To review the envelope details prior to submitting to the court using File & Serve Illinois, follow these steps:

- 1. Using your scroll bar, review each section.
- If you find a mistake in a section, click on the "pencil" icon to edit that section.
- The Document section will display the Lead Document(s), its Attachment(s), the original format(s), converted format(s) (if applicable), the "Accepted Notifications", and any Filing Code fees.



FILING A NEW CASE:

File & Serve Illinois

Step 5 – Review & Submit (continued)

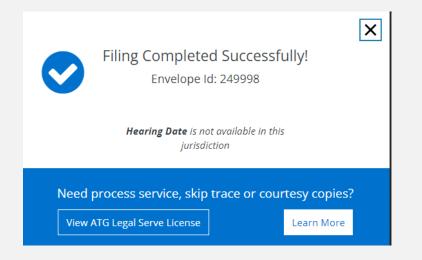
- 4. Make sure the correct party is listed next to the "**Responsible for Filing Fees**" section.
- 5. All fees associated with the transaction will be listed for your review.
- 6. You can print the envelope details by selecting "Printable Version."
- 7. You must select "**Submit**" for immediate filing to the court.

view & Su	ıbmit			_	Printe	ble Version		
STEP 1 - Case	Type S'	TEP 2 - Parties	STEP 3 - Documents	STEP 4 - Service	Contact STEP 5	Review & Submit		
Case Type						1		
Jurisdiction:	Alexander County			Case Category: Chancery	,			
Case Type: P	artnership Dissolution							
Payment Acc	ount: Mastercard Account			Attorney: QA Ben				
Client Matter	ID: 3029.145							
Case Cross	Reference Numbers					1		
oss Referenc	e Number			Cross	s Reference Type			
Parties 2						1		
ending Party	Party Type	Name	Add	ess Lead	I Attorney Addition	al Attorneys		
	Plaintiff/Petitioner	John Smith		Q	A Ben			
	Defendant/Respondent	Susan Jones						

FILING A NEW CASE: Step 5 – Review & Submit

File & Serve Illinois

8. After you click "**Submit**," you will receive the following message with your envelope ID. Please refer to the next slide for more information on the "process service, skip trace or courtesy copy" noted in the envelope ID message.



FILING A NEW CASE: Completed Filings

File & Serve Illinois

1. On the Completed Filings page, and in the envelope ID message; links are displayed for you to select, if needed, "process service, skip trace, or courtesy copy for the judge(s). When selected, a new tab in the browser will display It's Your Serve.



FILING A NEW CASE: Completed Filings

File & Serve Illinois

- 2. The system will redirect you to your **Completed Filings** tab and your filing will be added to the list of completed filings.
- 3. You will be able to view the Transaction Summary by clicking on the **"eyeball**" icon next to the envelope under "**Search Results**." You will be able to print the Transaction Summary.
- 4. Until the court clerk Accepts, Rejects, or Returns the envelope, you can cancel it. Click on the **"X"** next to the transaction to **"Cancel entire Envelope"**.

Completed Filings							
				+ New	Case + E	xisting Case	
Please note that the context of the page and the options available to you can change	based on your selections.						-
Report Type			Jurisdiction				
Report Type		0	Select a Jurisdiction				0
From Date (mm/dd/yyyy)			To Date (mm/dd/yyyy)				
mm/dd/yyyy			mm/dd/yyyy				
Sort By			Filing Type				
Sort By		0	Filing Type				0
Case Category			Filing Code				
Case Category		0	Filing Code				0
Case Number			Envelope ID				
Case Number			Envelope ID				
Filing Status							
Filing Status		0					
						Go Clea	ar All
Search Results							
Need process service, skip trace or courtesy copies ?							
Show 25 O filings per page					Search		_
Envelope ID 🗢 🛛 Case Name 🗢	Case Number ≑	Jur	isdiction ≑	Date Filed 🗸	Submitted By 🖨	Action	
249998		Ale	xander County	10/19/2021	Admin 0730	() ×	

Clicking the "X" will cancel the envelope so you can start over.

FILING A NEW CASE: Completed Filings (continued)

File & Serve Illinois

- 5. Once the clerk accepts your filing, you will see a "+" icon next to the transaction and a green check mark next to your envelope number. You can click on the "+" sign going forward to e-file/e-serve into the now existing case.
- 6. You can search for a case by entering a partial case name or jurisdiction under "Search". You can also limit the number of envelopes you see under the "Show" feature.

Note: The search bar in the Incomplete and Completed Filings page does not recognize a search using the combination of three special characters – colon (:), double quote ("), and question mark (?). Some jurisdictions will not allow the case name to be populated and will be "blank" as shown below.

Search Results Need <u>process service, skip trace</u> or <u>courtesy copies</u> ?								
Show 25	filings per page			-	Search			
Envelope ID ≑	Case Name 🖨	Case Number ≑	Jurisdiction 🗢	Date Filed 🗸	Submitted By ≑	Action		
248385 🛞	1 PERSON Vs. ORGANIZATION	2021CH00922	Cook County - Chancery - District 1 - C hicago	10/05/2021	Admin 0730	👁 🕇 🗟 🛄		
248374 ⊘	1 PERSON Vs. ORGANIZATION	2021CH00922	Cook County - Chancery - District 1 - C hicago	10/05/2021	Admin 0730	🕑 🕇 🗟 🛄		
248369 ⊘	PERSON VS. ORGANIZATION	2021CH00922	Cook County - Chancery - District 1 - C hicago	10/05/2021	Admin 0730			

LOCATING YOUR FILE-STAMPED DOCUMENT Step In File & Serve Illinois

File & Serve Illinois

Once you receive the Accepted notification from eFile Illinois, you will be able to view your file-stamped document within File & Serve *Illinois*. Please follow these steps using File & Serve *Illinois* to locate:

- 1. Go to your **Completed Filings** page.
- 2. Find the recently accepted transaction.
- 3. Click on the "eyeball" icon.
- 4. Scroll down to the Documents section and find the "**Stamped Document**" column.
- 5. The link to your file-stamped document will be there. This link will remain available for viewing at any time.

Documents										
Status	Filing Code	Filing Description	Original Document	Converted Document	Stamped Document	Optional Services	Document Category	Document Description	Fees	
Accepted 04/19/2017 01:21:43 P M	Complaint (Lead D ocument) Note to Clerk:	Complaint	Generic Sample Com plaint.pdf	7	Generic Sample Com plaint.pdf		Non-Confiden tial	Complaint	\$ 0.00	

REVIEWING YOUR TRANSACTION SUMMARY

- 1. You will be able to print the transaction summary for your records by clicking, "Printable Version".
- 2. Users can edit and update the client matter number on a filing after it has been submitted.

		► Printable Version						
Envelope ID:248374								
Case Туре								
Jurisdiction: Cook County - Chancery - District 1 - Chicago		Case Category: General Chancery						
Case Type: Accounting								
Payment Account: Mastercard Account		Attorney: att att						
Case Number: 2021CH00922		Request Hearing Date						
Client Matter ID: 1 💋		Date Filed: 10/05/2021 03:48:27 PM						
Case Cross Reference Numbers								
Cross Reference Number	Cross Reference Type							
11111	Cook County Attorney/Self-Re	presented Litigant Code						

REVIEWING YOUR TRANSACTION SUMMARY (continued)

File & Serve Illinois

3. You will also be able to view the **clerk's comments** under the Documents section.

Documents									
Status	Filing Code	Filing Description	Original Document	Converted Document	Stamped Document	Optional Services	Document Category	Document Description	Fees
Rejected 06/16/2017 11:52:06 A M	Service Document Clerk Comments Filing Review Comments : No rejection comment was p rovided. Please contact the court into which you are fili ng for more information. Reject Reason : Format Error	Answer	Generic Sa mple Answ er.pdf					Answer filed on behalf of Roger Smith	\$ 0.00
	Note to Clerk:								

REVIEWING SUBMITTED FILINGS

- You can review your submitted filings on the Completed Filings page. Under the drop-down menu "Sort By" it will default to "My Filings". Enter information into at least one the filters and select "Go". Your transaction will be displayed under "Search Results".
- 2. You can review submitted filings by firm members by clicking on the drop-down menu "**Sort By**" and selecting "**My Firm's Filing**". Enter information into at least one the filters and select "**Go**". Your transaction will be displayed under "**Search Results**".

Completed Filings				
		+ New Case	+ Existing Case	
Please note that the context of the page and the options available to	vou can change based on your selections.			
Report Type	Juriso	diction		
Report Type	Sel	lect a Jurisdiction		o
From Date (mm/dd/yyyy)	To Da	ate (mm/dd/yyyy)		
mm/dd/yyyy	mm mm	n/dd/yyyy	l	۵
Sort By	Filing	Туре		
Sort By	 Filir 	ng Type		O
My Filings	Filing	Code		
My Firm's Filings		ng Code		O
Case Number	Envel	lope ID		
Case Number	Env	velope ID		
Filing Status				
Accepted	0			
			Go Clear A	ul
			GoC	lear A

REVIEWING SUBMITTED FILINGS (continued)

File & Serve Illinois

3. When searching under "**My Firm's Filings**," you will be able to see who submitted the filing under the column, "**Submitted By**". You can also click on any column header to put into ascending or descending order.

Search Results Need <u>process service, skip trace</u> or <u>courtesy copies</u> ?									
Show 25	• filings per page				Search				
Envelope ID ≑	Case Name ≑	Case Number ≑	Jurisdiction \$	Date Filed 🗸	Submitted By ≑	Action			
248385 🛞	1 PERSON Vs. ORGANIZATION	2021CH00922	Cook County - Chancery - District 1 - C hicago	10/05/2021	Admin 0730	• + 🗟 🖪			
248374 🧭	1 PERSON Vs. ORGANIZATION	2021CH00922	Cook County - Chancery - District 1 - C hicago	10/05/2021	Admin 0730	• + 🗟 🖪			
248369 🤗	1 PERSON Vs. ORGANIZATION	2021CH00922	Cook County - Chancery - District 1 - C hicago	10/05/2021	Admin 0730	• + 🖪			

Note: The *"tiny triangles* sorted.



indicate the direction by which the data is

REJECTED OR RETURN FOR CORRECTION NOTIFICATIONS

File & Serve Illinois

If you receive a "**Return for Correction**" or a "**Rejected**" notification from eFile Illinois, please follow these steps to upload and submit your corrected documents:

- 1. Log onto File & Serve *Illinois* and select the "**Completed Filings**" page from the "**Filing**" drop-down menu.
- 2. Find the transaction with the "back arrow" in red.
- 3. Click on the back arrow to open up the transaction.

The back arrow allows you to open up the transaction & easily re-submit the corrected documents.

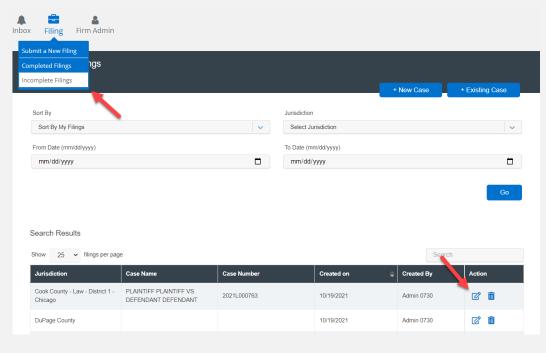
Search Results Need process service, skip trace or courtesy copies ?									
Show 25	Ifilings per page				Search				
Envelope ID ≑	Case Name 🗢	Case Number ≑	Jurisdiction \$	Date Filed 🗸	Submitted By 🖨	Action			
248385 😣	1 PERSON Vs. ORGANIZATION	2021CH00922	Cook County - Chancery - District 1 - Chicago	10/05/2021	Admin 0730	o + 🗟 🖽			
248384 🗵	1 PERSON VS. ORGANIZATION	2021CH00922	Cook County - Chancery - District 1 - Chicago	10/05/2021	Admin 0730	o 🦘 🕂 🗟 🛤			

INCOMPLETE FILINGS

File & Serve Illinois

If needed, you can log out of File & Serve *Illinois* in the middle of a transaction and finish the transaction at a later date. Please see steps below:

- 1. To complete the filing, please log back into File & Serve *Illinois*. Go under the "**Filing**" drop-down menu and select "**Incomplete Filings**".
- 2. Under "**Search Results**," you will see the transaction. Click on the pencil icon under the Action column to resume and submit your filing.



INCOMPLETE FILINGS (continued)

File & Serve Illinois

If you need to complete a filing by another firm member, please log into File & Serve Illinois.

- 1. Go under the "Filing" drop-down menu and select "Incomplete Filings".
- 2. Under "Sort By", click on the drop-down menu and select "My Firm's Filing" and select "Go".
- 3. Search for the firm filer under the "**Created By**" column. You can also enter their name in the "**Search**" field.
- 4. Once you find the filing(s), click on "**Complete Filing**" under the Action column to complete and submit the filing.

💼 🔺	Incomplete Filings					
Filing Firm Ad					+ New Case	+ Existing Case
	Sort By			Jurisdiction		
ubmit a New Filing	Sort By My Filings		~	Select Jurisdiction		~
hpleted Filings	Sort By My Filings			To Date (mm/dd/yyyy)		
	Sort By My Firm's Filings			mm/dd/yyyy		
Incomplete Filings						Go
	Search Results					
	Show 25 - filings per page	e			Search	7
	Jurisdiction	Case Name	Case Number	Created on	Created By	Action
	Cook County - Law - District 1 - Chicago	PLAINTIFF PLAINTIFF VS. DEFENDANT DEFENDANT	2021L000763	10/19/2021	Admin 0730	C 💼